



Media Contact

Michael C. Clark
American Arbitration Association
+1.212.716.3978
clarkm@adr.org

AMERICAN ARBITRATION ASSOCIATION / INTERNATIONAL CENTRE FOR DISPUTE RESOLUTION ISSUES B2B DISPUTE RESOLUTION IMPACT REPORT

NEW YORK, NEW YORK, April 5, 2016 – As the global leader in conflict management, the AAmclarkA®/ICDR® is in a singular position to impact the field of alternative dispute resolution (ADR). The AAA/ICDR believes in getting companies back to business as soon as possible after a dispute, with affordable resolutions at time spans not achievable through other means. To that end, the organization has released key statistics from 2015 cases to educate both users and non-users of ADR.

India Johnson, AAA/ICDR President and CEO asserts, “One of the things we are proudest of is that in 2015, 56% of AAA B2B cases were resolved prior to going to award; 44% of those cases were resolved early enough that they incurred no arbitrator compensation.”

She went on to say that “in 2015, we revised the *Construction Arbitration Rules and Mediation Procedures* and, as previously done in the *Commercial Rules and Mediation Procedures* with documented success, added a mediation step to help parties resolve their disputes themselves with the assistance of a mediator.”

In addition to statistics—such as the quickest time from filing to award for a 2015 case with a claim over \$1 million was just 35 days, the paper reports on accomplishments in

- International reach,
- AAA settlement effort,
- Technology,
- Focus on large cases,
- Philanthropy,
- Diversity,

Key statistics are presented:

- Total B2B arbitration filings
- 2015 claims and counterclaims
- Largest claim amounts by industry
- 2015 v 2014 changes in caseload by industry

To read the entire AAA/ICDR B2B Dispute Resolution Impact Report, [click here](#).



About the American Arbitration Association

The not-for-profit American Arbitration Association (AAA) has administered approximately 4.1 million alternative dispute resolution (ADR) cases since its founding 90 years ago. With 23 offices in the United States, in addition to Mexico, Singapore, and Bahrain, the AAA provides organizations of all sizes in virtually every industry with ADR services and products. For more information, visit www.adr.org.

About the International Centre for Dispute Resolution

As the global component of the American Arbitration Association (AAA), the International Centre for Dispute Resolution (ICDR) is one of the world's largest providers of arbitral and dispute resolution services. Established in 1996, the ICDR serves parties in more than 90 countries, with a staff fluent in over a dozen languages. Through more than 725 independent arbitrators and mediators, the ICDR provides a flexible, party-centered process over a broad range of industries and geopolitical issues. Its recently revised Rules have once again set a standard for arbitration case management. For more information, visit www.icdr.org.